



## 1. Introduction:

Welcome to **Laptoppub**, your trusted online destination for top-quality IT and electronics products! As a subsidiary of **Organ Complex - Information Systems and Technology Consulting Services**, we are dedicated to delivering exceptional value and service. At Laptoppub, we combine our industry expertise with a commitment to customer satisfaction, ensuring you receive the best technology solutions conveniently and reliably.

## 2. Laptoppub - Terms and Conditions for Purchased Item Delivery:

- a) **Free Delivery:** Laptoppub provides free delivery for all purchased items within the designated delivery area, (Only in Tanzania)
- b) **Delivery Timing:** Delivery will be scheduled based on the customer's preferred time and availability.
- c) **Delay Charges:** If the customer delays the delivery beyond the scheduled time, a fee of TZS 1,000 per hour will be charged until the delivery is completed.
- d) **Payment of Delay Charges:** Any additional fees due to delays must be settled upon delivery or as agreed with Laptoppub.
- e) **Contact Information:** For any changes in delivery timing, please notify Laptoppub at least 2 hours in advance to avoid delay charges.
- f) **Acceptance of Terms:** By purchasing an item from Laptoppub, the customer agrees to these terms and conditions.

## Contact Us

- **Email:** [laptoppub@organcomplex.co.tz](mailto:laptoppub@organcomplex.co.tz)
- **Mobile:** +255 758 830 604
- **Website:** <https://organcomplex.co.tz/laptoppub>

Thank you for choosing Laptoppub! We look forward to serving you.